

HOWARD CENTER COMMUNITY OUTREACH QUARTERLY REPORT FY22
Q2 (October 1, 2021 – December 31, 2021)

Total Number Of Services (each service may include multiple calls)	742
Phone	2172
Face-to-Face Contacts	384
Unique Client Count	403
% Adult (Unique client count)	76%
Adult	306
Youth (< 18 yrs)	68
Age unknown	29
% Services with Active Designated Agency Enrollment	56%
Active Howard Center Services	399
Not Active Howard Center Services	190
Unknown	125
Referrals to...	454
Behavioral Health Care	178
Social Services (Economic, Housing, Basic Needs, Employment)	106
Medical Health Care	44
FCCC	126
Police-Involved Contacts	312
Assisting Police or Co-Response	132
Diverting Police	184
Police Resource Time Saved (hours)	177.5
Proactive/Engaging Community Outreach Supports	278
Outcome to the Emergency Department	59
Medically Necessary (only)	5
Psychiatrically Necessary (only)	39
Both Medically & Psychiatrically Necessary	15
Transportation Means to the ED	-
Ambulance	26
Police	23
Outreach Staff Transport	0
Family/Other Transport	10
Level of Distress: Total services where distress rated	368
Maintaining or improvement by pre-post encounter	100%
If distressed, % showing improvement by end of service	340/368 (92%)
Escalating in distress at end of service	0%

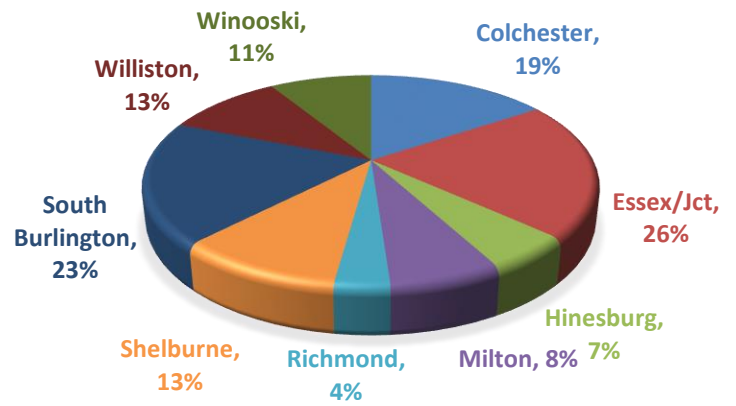
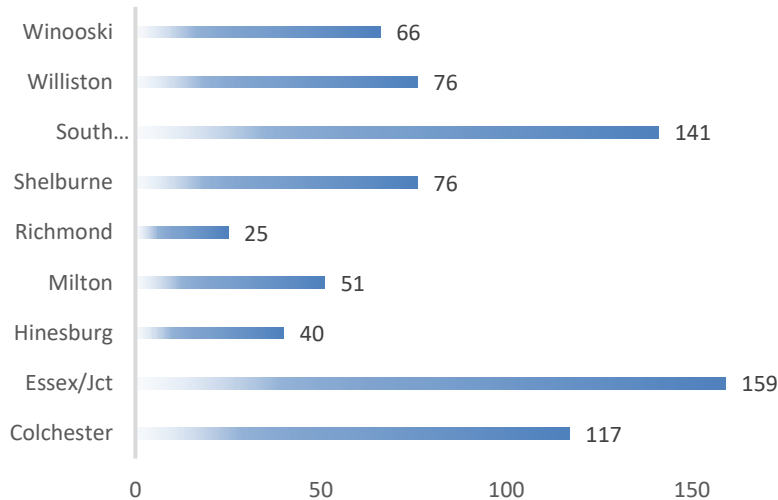
Who Initiated the Call?	
Caller	Total
Client/Community Member (self)	89
Police	344
Providers	27
Community Outreach staff	85
Schools	5
Family/Parent/Guardian/Friend	40
FCCC	48
Other (e.g., DOC, DCF, business)	27

Primary Concern	
Issues	Total
Emotional/Behavioral/Mental Health Concern	568
Family/Relational Conflict	27
Homeless	23
Housing instability	20
Domestic Violence (replacing self-harm)	11
Traumatic Event (replacing violent/aggressive bx)	11
Dangerous/disorganized bx (replacing medical)	8
Psychosis (replacing legal)	8
Substance Use/Abuse	7
Suicidal ideation/behaviors	4
Other or Missing Info	56

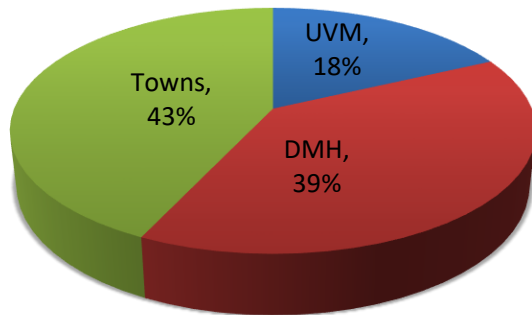
*Based on *primary* issue to increase sensitivity

FY22 Q2: Contacts by Town

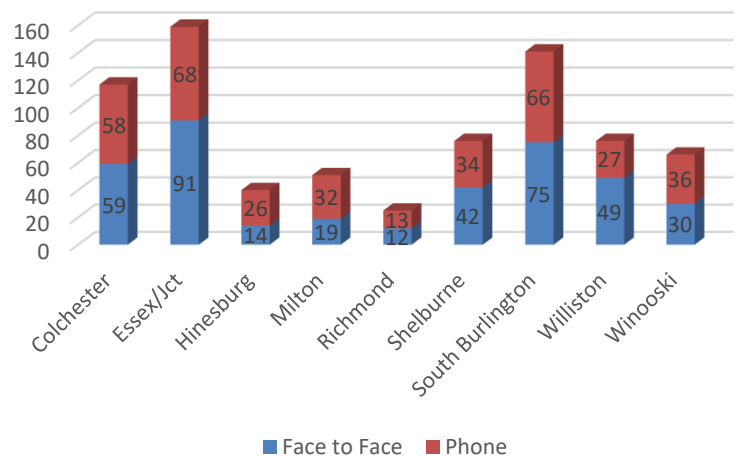
*contacts by town can overlap as services cross town borders



Partnership Funding Distribution



Q2 Service Type per Town



FY21 Services by Town

*each service may include multiple calls

