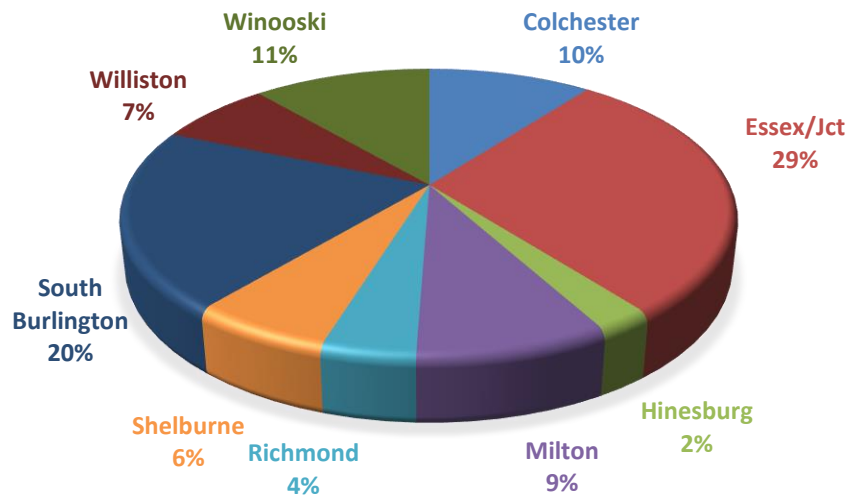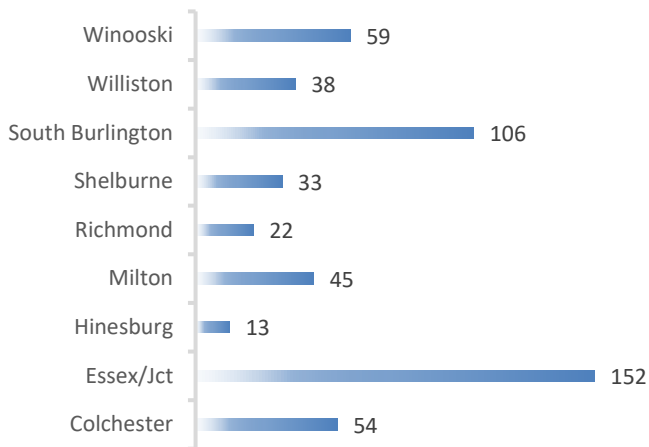| HOWARD CENTER COMMUNITY OUTREACH QUARTERLY REPORT FY22 Q4 (April 1, 2022 – June 30, 2022)	
Total Number of Services (each service may include multiple calls)	507
Phone	1423
Face-to-Face Contacts	249
Unique Client Count	257
% Adult (Unique client count)	79%
Adult	204
Youth (< 18 yrs)	46
Age unknown	7
% Services with Active Designated Agency Enrollment	55%
Active Howard Center Services	273
Not Active Howard Center Services	138
Unknown	88
Referrals to…	202
Behavioral Health Care	81
Social Services (Economic, Housing, Basic Needs, Employment)	41
Medical Health Care	24
FCCC	56
Police-Involved Contacts	180
Assisting Police or Co-Response	74
Diverting Police	108
Police Resource Time Saved (hours)	124
Proactive/Engaging Community Outreach Supports	196
Outcome to the Emergency Department	28
Medically Necessary (only)	3
Psychiatrically Necessary (only)	16
Both Medically & Psychiatrically Necessary	9
Transportation Means to the ED	-
Ambulance	10
Police	10
Outreach Staff Transport	5
Family/Other Transport	3
Level of Distress: Total services where distress rated	505
Maintaining or improvement by pre-post encounter	100%
If distressed, % showing improvement by end of service	204/223 (91%)
Escalating in distress at end of service	0%

Who Initiated the Call?	
Caller	Total
Client/Community Member (self)	89
Police	211
Providers	26
Community Outreach staff	59
Schools	12
Family/Parent/Guardian/Friend	35
FCCC	28
Other (e.g., DOC, DCF, business)	19

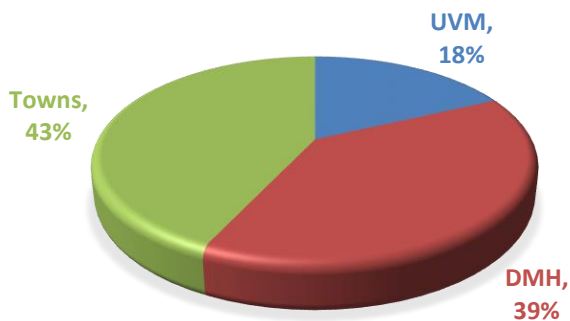| Primary Concern	
Issues	Total
Emotional/Behavioral/Mental Health Concern	389
Family/Relational Conflict	20
Housing instability	12
Medical	8
Legal	6
Substance Use/Abuse	11
Domestic Violence (replacing self-harm)	3
Homeless	7
Suicidal ideation/behaviors	0
Other or Missing Info	51

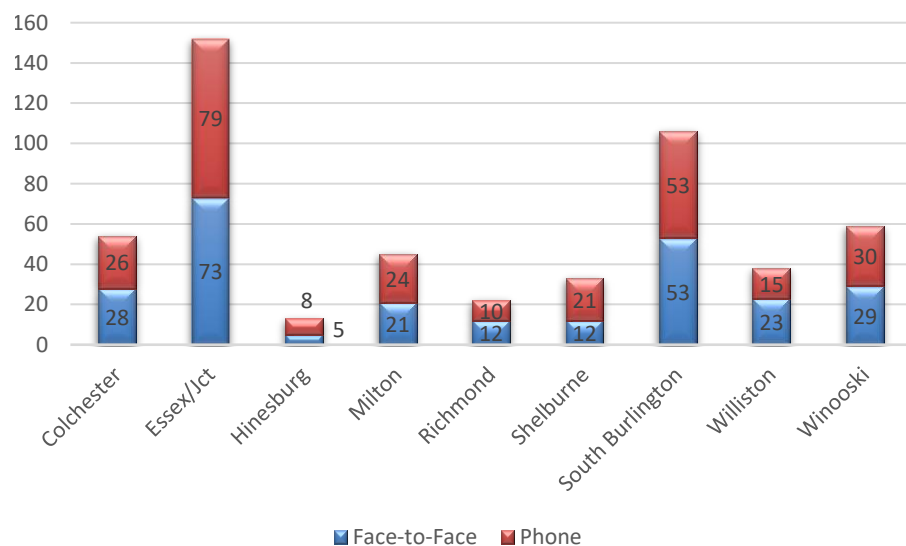*Based on *primary* issue to increase sensitivity

FY22 Q4: CONTACTS BY TOWN
***contacts by town can overlap as services cross town borders**

Contacts by town (bar chart):
- Winooski: 59
- Williston: 38
- South Burlington: 106
- Shelburne: 33
- Richmond: 22
- Milton: 45
- Hinesburg: 13
- Essex/Jct: 152
- Colchester: 54

Contacts by town (pie chart):
- Winooski 11%
- Colchester 10%
- Williston 7%
- Essex/Jct 29%
- South Burlington 20%
- Shelburne 6%
- Richmond 4%
- Milton 9%
- Hinesburg 2%

PARTNERSHIP FUNDING DISTRIBUTION
- UVM, 18%
- DMH, 39%
- Towns, 43%

Q4 SERVICE TYPE PER TOWN

Town	Face-to-Face	Phone
Colchester	28	26
Essex/Jct	73	79
Hinesburg	5	8
Milton	21	24
Richmond	12	10
Shelburne	12	21
South Burlington	53	53
Williston	23	15
Winooski	29	30

Legend: ■ Face-to-Face ■ Phone

FY22 SERVICES BY TOWN
***each service may include multiple calls**

Town	Q1	Q2	Q3	Q4
Colchester	69	117	57	54
Essex/Jct	103	159	140	152
Hinesburg	48	40	20	13
Milton	48	51	47	45
Richmond	13	25	12	22
Shelburne	100	76	29	33
South Burlington	103	141	119	106
Williston	63	76	36	38
Winooski	59	66	28	59

Legend: ■Q1 ■Q2 ■Q3 ■Q4