

HOWARD CENTER COMMUNITY OUTREACH QUARTERLY REPORT FY23
Q3/Q4 Comparison (January 1, 2023 – March 31, 2023/April 1, 2023-June 30,2023)

Total Number of Services (each service may include multiple calls)	407
Phone	1102
Face-to-Face Contacts	185
Unique Client Count	232
% Adult (Unique client count)	86%
Adult	200
Youth (< 18 yrs)	24
Age unknown	8
% Services with Active Designated Agency Enrollment	57%
Active Howard Center Services	259
Not Active Howard Center Services	129
Unknown	15
Referrals total:	334
Behavioral Health Care	132
Social Services (Economic, Housing, Basic Needs, Employment)	134
Medical Health Care	56
FCCC	62
Police-Involved Contacts	111
Assisting Police or Co-Response	78
Diverting Police	10
Police Resource Time Saved (hours)	52
Proactive/Engaging Community Outreach Supports	107
Outcome to the Emergency Department	30
Medically Necessary (only)	1
Psychiatrically Necessary (only)	12
Both Medically & Psychiatrically Necessary	17
Transportation Means to the ED	-
Ambulance	14
Police	8
Outreach Staff Transport	3
Family/Other Transport	2
Level of Distress: Total services where distress rated	187
Maintaining or improvement by pre-post encounter	99%
If distressed, % showing improvement by end of service	167/187 (89%)
Escalating in distress at end of service	1%

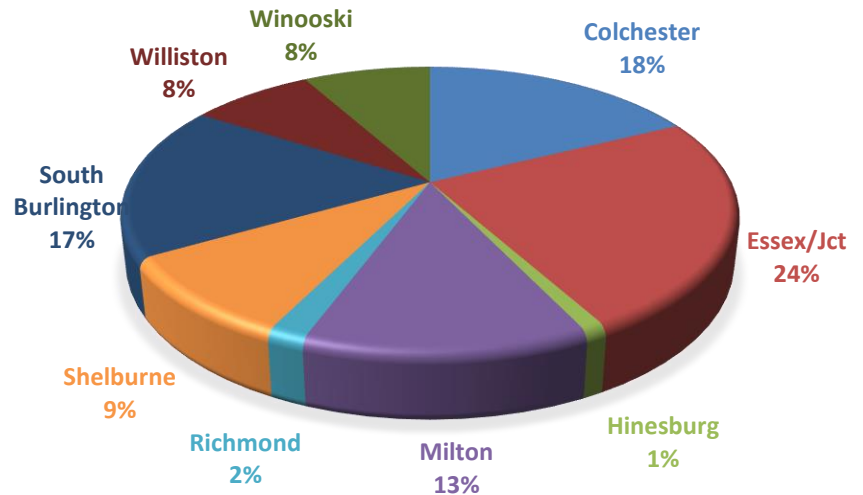
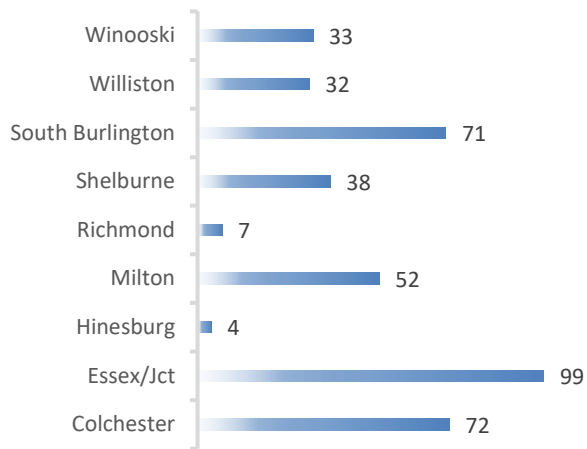
Who Initiated the Call?	
Caller	Total
Client/Community Member (self)	53
Police	207
Providers	6
Community Outreach staff	35
Schools	4
Family/Parent/Guardian/Friend	20
FCCC	30
Other	31

Primary Concern	
Issues	Total
Emotional/Behavioral/Mental Health Concern	247
Housing instability	31
Family/Relational Conflict	36
Homeless	20
Domestic Violence	5
Legal	3
Medical	6
Substance Use/Abuse	12
Suicidal ideation/behaviors	14
Other or Missing Info	33

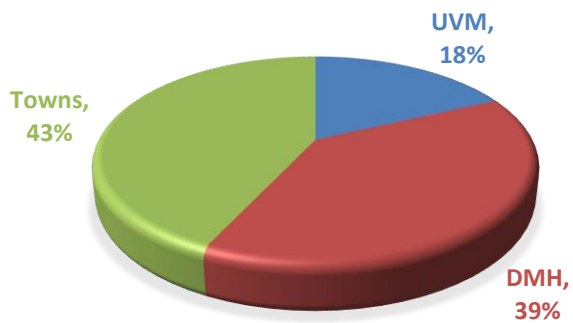
*Based on *primary* issue to increase sensitivity

FY22 Q3: CONTACTS BY TOWN

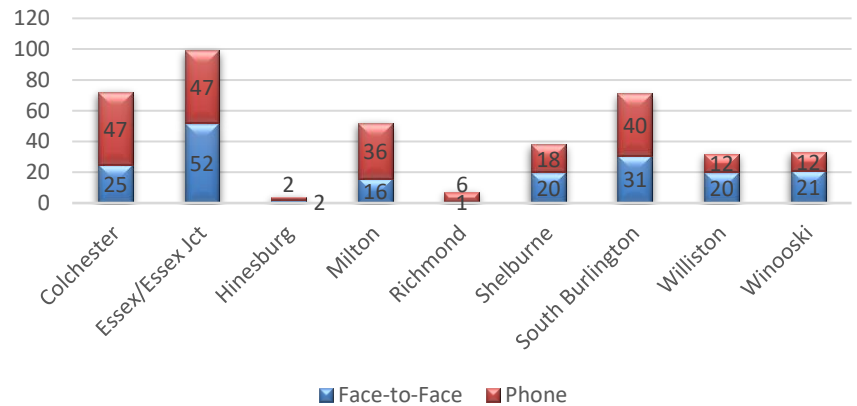
*contacts by town can overlap as services cross town borders



PARTNERSHIP FUNDING DISTRIBUTION



Q3 Service Type by Town



FY23 SERVICES BY TOWN

*each service may include multiple calls

