

HOWARD CENTER COMMUNITY OUTREACH QUARTERLY REPORT FY22
Q3 (January 1, 2022 – March 31, 2022)

Total Number Of Services (each service may include multiple calls)	486
Phone	1394
Face-to-Face Contacts	225
Unique Client Count	267
% Adult (Unique client count)	82%
Adult	220
Youth (< 18 yrs)	41
Age unknown	6
% Services with Active Designated Agency Enrollment	66%
Active Howard Center Services	314
Not Active Howard Center Services	106
Unknown	57
Referrals to...	260
Behavioral Health Care	86
Social Services (Economic, Housing, Basic Needs, Employment)	74
Medical Health Care	37
FCCC	63
Police-Involved Contacts	205
Assisting Police or Co-Response	62
Diverting Police	104
Police Resource Time Saved (hours)	103.13
Proactive/Engaging Community Outreach Supports	155
Outcome to the Emergency Department	40
Medically Necessary (only)	4
Psychiatrically Necessary (only)	26
Both Medically & Psychiatrically Necessary	10
Transportation Means to the ED	-
Ambulance	14
Police	13
Outreach Staff Transport	8
Family/Other Transport	5
Level of Distress: Total services where distress rated	82
Maintaining or improvement by pre-post encounter	100%
If distressed, % showing improvement by end of service	77/82 (94%)
Escalating in distress at end of service	0%

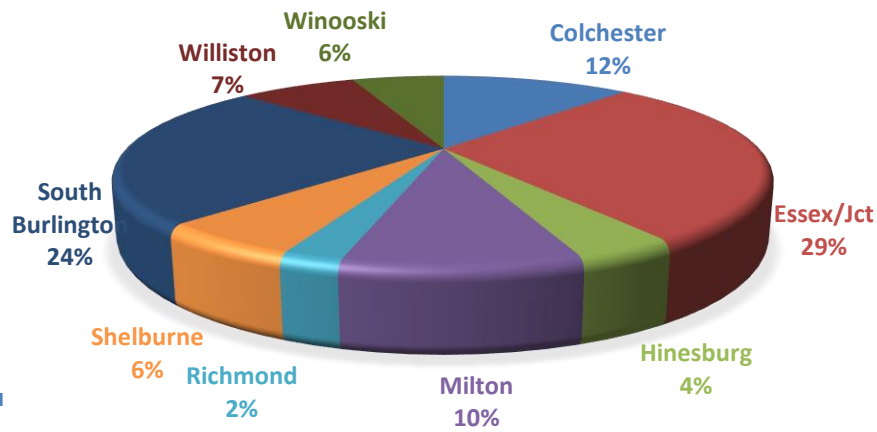
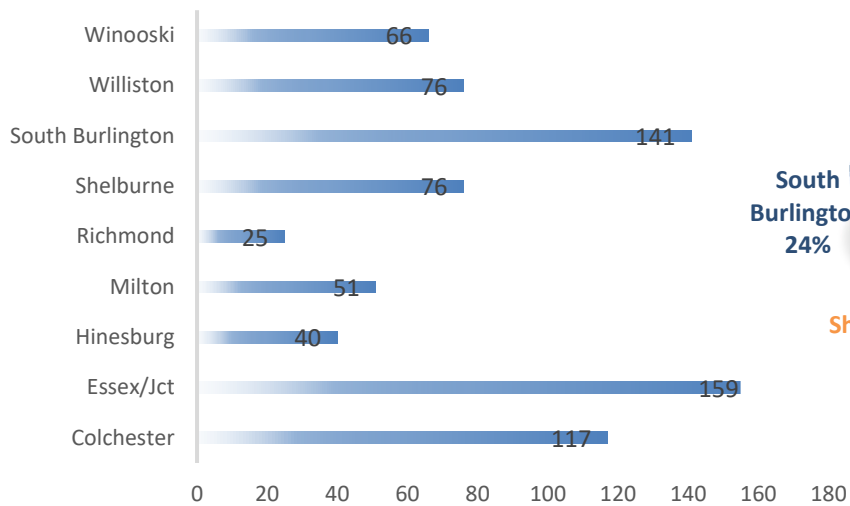
Who Initiated the Call?	
Caller	Total
Client/Community Member (self)	62
Police	220
Providers	23
Community Outreach staff	56
Schools	4
Family/Parent/Guardian/Friend	29
FCCC	34
Other (e.g., DOC, DCF, business)	17

Primary Concern	
Issues	Total
Emotional/Behavioral/Mental Health Concern	351
Family/Relational Conflict	27
Housing instability	27
Medical	20
Legal	10
Substance Use/Abuse	9
Domestic Violence (replacing self-harm)	7
Homeless	6
Suicidal ideation/behaviors	5
Other or Missing Info	24

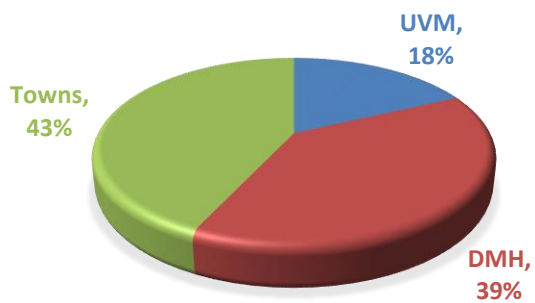
*Based on *primary* issue to increase sensitivity

FY22 Q3: CONTACTS BY TOWN

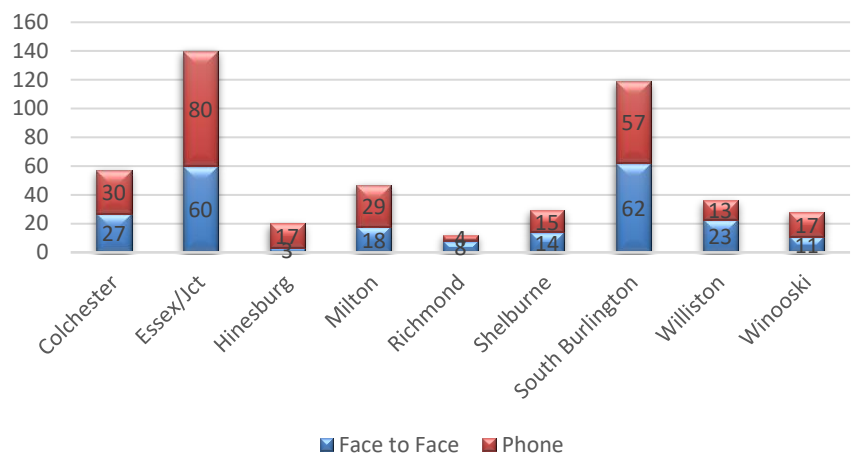
*contacts by town can overlap as services cross town borders



PARTNERSHIP FUNDING DISTRIBUTION



Q3 SERVICE TYPE PER TOWN



FY22 SERVICES BY TOWN

*each service may include multiple calls

