

Town of Hinesburg

Personnel Policy Manual

10	Contents	
11	Section 1: Introduction	4
12	Section 2: Definitions	4
13	Section 3: Administration	5
14	3.1 Title & Authority	5
15	3.2 Notice & Disclaimer of Contract	5
16	3.3 Amendment & Administration	6
17	3.4 Persons Covered	6
18	3.5 Applicable Time Periods	6
19	Section 4: Equal Employment Opportunity	6
20	Section 5: Employment Practices	6
21	5.1 Vacant Positions	6
22	5.2 Internal Transfer & Promotion	7
23	5.3 External Searches	7
24	5.4 Applications	7
25	5.5 Selection	7
26	5.6 Probationary Period	8
27	5.7 Personnel Records	8
28	Section 6: Rules & Expectations	9
29	6.1 Conduct of Employees	9
30	6.2 Conflict of Interest	9
31	6.3 Fraud	10
32	6.4 Hours of Service	11
33	6.5 Reasonable Accommodations for Person with Disabilities	11
34	6.6 Reasonable Accommodations for Individuals with Pregnancy-Related Conditions	12
35	6.7 Reasonable Accommodations for Nursing Mothers	12
36	6.8 Flexible Working Arrangements	12
37	6.9 Telecommuting	12
38	6.10 Outside Employment	13
39	6.11 Political Activity	13
10	6.12 Nepotism	13

41	6.13 Use of Substances	13
42	6.14 Safety & Health	14
43	6.15 Tobacco Use	14
44	6.16 Use of Town Equipment & Vehicles	15
45	6.17 Use of a Portable Electronic Device	15
46	6.18 Use of Town Computer System	15
47	6.19 Security of Town Computer System	16
48	6.20 Use of Social Media	18
49	6.21 Personal Use of Social Media	18
50	Section 7: Performance Evaluations	19
51	Section 8: Employee Benefits	19
52	8.1 Eligibility for Benefits	19
53	8.2 Health Insurance Opt-Out Program	19
54	8.3 Holiday Compensation	19
55	8.4 Combined Time Off (CTO)	20
56	8.5 Accrual of Combined Time Off (CTO)	21
57	8.6 Conversion of Combined Time Off (CTO)	21
58	8.7 Longevity Bonus	22
59	8.8 Parental and Family Leave	22
60	8.9 Short Term Family Leave	23
61	8.10 Military Leave	23
62	8.11 Jury Leave	23
63	Section 9: Compensation	24
64	9.1 Overtime for Hourly Employees (Non-Exempt)	24
65	9.2 Time Bank for Non-Exempt Employees	24
66	9.3 (Reserved)	24
67	9.4 Employee Development	24
68	9.4 Continuing Education	25
69	Section 10: Harassment	25
70	10.1 Employment Harassment and Discrimination	25
71	10.2 Sexual Harassment	26
72	Section 11: Employee Discipline	28
73	Section 12: Appeals to Personnel and Disciplinary Actions	30
	2	

74	12.1 Policy30
75	12.2 Right of Appeal30
76	12.3 Appeal Procedure
77	12.4 Restoration of Position (Status)
78	Section 13: Grievance Procedures
79	13.1 Policy31
80	13.2 Definition
81	13.3 Procedure
82	Section 14: Severability
83	
84	
85	
86	
87	
88	
89	
90	
90	
91	
92	
93	

95 96 97 98 99	Section 1: Introduction Welcome to the Town of Hinesburg. Our Town is dedicated to providing efficient, quality, and economical municipal services to the citizens of our community. The Town organization is committed to providing high quality services and expects each employee to be courteous, friendly, and helpful to work cooperatively with other employees, to care about your work, and to help foster a productive and supportive working environment.
101 102 103 104	We depend on employees to help the Town continue to provide quality services. The best way to accomplish this overarching goal is through working together with mutual respect and friendly cooperation. Although this is a legal document intended to make clear certain rules, processes and procedures, we are dedicated to constantly maintaining a positive work environment.
105 106 107 108 109 110 111	The Town believes our employees are our greatest asset and our best investment. We strive to provide a safe, pleasant, and enjoyable work atmosphere in which the skills, abilities, and creativity of individual employees can flourish. We believe we provide outstanding incentives and rewards in terms of total compensation that includes monetary compensation, employee benefits, pleasant working conditions, and flexibility in meeting the needs of employees within the context of serving the community. Our ultimate goal is to provide an outstanding place to work and an organization that consistently provides excellent services to the community.
112 113 114 115	Our employees are important to us. Likewise, it is important that employees recognize the significance of their commitment to their role in providing service to the community. We expect employees to provide services in the most effective, efficient, and courteous manner possible. Employees should work together as a team, both within their department and among the various town departments.
116	Please read this Personnel Policy Manual thoroughly and keep it as reference. The purposes are to:
117 118 119	 Inform employees of personnel policies of the Town of Hinesburg; Establish effective communication between Town employees and management; and Ensure equity in the Town's human resources administration.
120 121	When questions arise that are not answered in these guidelines, do not hesitate to ask your Department Head or the Town Manager for assistance.
122 123	Feel free to offer suggestions, comments, and ideas as to how it might be improves. Thank you for your dedication to the organization and the community!
124 125	Section 2: Definitions Unless otherwise provided, the following definitions shall apply to this Personnel policy:
126 127 128	<u>Full-Time Employee</u> -A full-time employee regularly work 40 hours per week year-round. A full-time employee is subject to all rules and regulations and receives all benefits and rights as provided by this Personnel Policy Manual.
129 130 131	Regular Part-Time -A regular part-time employee is an employee who works 20 or more hours per week, but less than the normal 40-hour work week, year-round. Regular part-time employees are eligible for all employment benefits provided in this policy on a proportional basis; with the exception of retirement

benefits under the Vermont Municipal Employees Retirement System (VMERS), which requires that an

employee work not less than 24 hours per week to be eligible.

132

134	Non-Regular Part-Time	-A non-regular part-	ime employee is an e	employee who	works less than 20 hours
-----	-----------------------	----------------------	----------------------	--------------	--------------------------

- per week. These employees receive no benefits beyond those required by law.
- 136 Seasonal An employee who regularly works up to 40 hours a week for a limited duration of four
- continuous months or less. These employees receive no benefits beyond those required by law.
- 138 <u>Probationary Employee</u> Any town employee during their initial six (6) months of service, or police
- officers, firefighters or EMS personnel during their initial twelve (12) months of service, shall be
- designated a probationary employee, and entitled to benefits as provided by this Personnel Policy Manual.
- 141 The probationary period may be extended for an additional period of as much as six (6) months at the
- 142 discretion of the Town Manager.
- 143 Department Head- A part-time or full-time employee defined by the Town Manager as head of a Town
- Department. A Department Head typically has direct supervisory responsibilities.
- 145 Town Manager The full-time Chief Executive Officer of the Town of Hinesburg, hired by the
- Selectboard, and further defined by 24. V.S.A. Chapter 37
- Salaried Employee (also known as exempt employee) As defined by the Federal Fair Labor Standards
- Act, an employee who receives a salary, as opposed to an hourly wage, and meets one or more of the
- 149 following criteria:
- i. who manages a department and directs the work of two or more other employees;
- ii. who works directly with management policies in non-manual work or regularly assists an executive; or
- 153 iii. whose work requires advanced education and consistent exercise of discretion.
- Salaried employees are not eligible for overtime compensation or holiday compensation as outlined in this
- 155 Personnel Policy Handbook.
- 156 Hourly Employee (also known as "non-exempt" employees) As defined by the Federal Fair Labor
- 157 Standards Act, a non-exempt employee must be paid the minimum wage and overtime pay for any time
- worked beyond forty (40) hours in a given work week. Under the Fair Labor Standards Act, non-exempt
- employees are entitled to time and one-half of their regular pay rate for each hour of overtime.
- 160 Combined Time Off (CTO) As outlined in this Personnel Policy Manual, CTO is paid time off for
- scheduled and unscheduled absences by the employee to meet individual interests needs and
- 162 circumstances.
- 163 Extended Sick Bank (ESB) As outlined in this Personnel Policy Manual, ESB hours may be used instead
- of CTO for absences due to illness or injury.

Section 3: Administration

- 166 3.1 Title & Authority
- 167 This policy shall be known as the Town of Hinesburg Personnel Policy Manual. It has been adopted by
- the Town of Hinesburg Selectboard pursuant to 24 V.S.A. §§ 1121 and 1122.
- 3.2 Notice & Disclaimer of Contract
- 170 This Personnel Policy Manual does not constitute a contract of employment. Employment with the Town
- of Hinesburg (hereinafter the "Town") is at will and not for any definite period or succession of periods of

- time. The Town or the employee may terminate employment at any time, with or without notice. The
- 173 Selectboard reserves the right to amend any of the provisions of this Personnel Policy Manual for any
- reason and at any time, with or without notice.

175 3.3 Amendment & Administration

- 176 The Personnel Policy Manual is intended to serve as a practical guide to the Town and the employees of
- the Town. However, since it is only a summary, compiled for the convenience of our employees and
- supervisors, it is not intended to cover all topics or circumstances. The Town reserves the right to amend
- any of the provisions of this Personnel Policy Manual for any reason and at any time, with or without
- notice, in accordance with all applicable laws. Employees may receive updated information concerning
- changes to the Personnel Policy Manual. This Personnel Policy Manual will be administered by the Town
- Manager or their authorized representative. However, each Department Head shall be responsible for the
- administration of these regulations with respect to employees within their department.
- In some instances, operations policy or policies may be adopted by a department to cover specific
- circumstances and to maintain efficient and effective operations, as long as they do not conflict with the
- 186 Personnel Policy Manual. Such policies must be approved by the Town Manager or their authorized
- 187 representative.

202

207

208

188 3.4 Persons Covered

- This Personnel Policy Manual applies to full-time, part-time, and non-regular part-time employees of the
- 190 Town of Hinesburg. Except by separate written agreement, elected officers and their statutory assistants,
- members of Town boards, commissions and committees, volunteers (other than Volunteer Fire and First
- 192 Response department members) and persons who provide the Town with services on a contract basis are
- not covered by this Personnel Policy Manual. Where a conflict exists between this policy and any
- 194 collective bargaining agreement or individual employment contract, the latter will control.
- Volunteer Fire and First Response department members, as members of a department of the Town of
- Hinesburg as per Selectboard Resolution signed January 7, 2021, shall be subject to all sections of this
- personnel policy except Section 8: Benefits and Section 9: Compensation. Where a conflict exists
- between this policy and the Hinesburg Fire Department Operating Guidelines, this policy will control.

199 3.5 Applicable Time Periods

- The accumulation of Combined Time Off (CTO) shall commence with the date of hire, except as
- otherwise provided. For all other purposes, the term "year" shall refer to the July 1 June 30 fiscal year.

Section 4: Equal Employment Opportunity

- The policy of the Town of Hinesburg is to provide equal opportunity to all employees and applicants
- without regard to race, color, religion, ancestry, sexual orientation, gender identity, age, national origin,
- 205 place of birth, marital status, disability, veteran's status, HIV status, pregnancy, genetic information or
- any other category of person protected under state or federal law.

Section 5: Employment Practices

5.1 Vacant Positions

- When a vacancy is anticipated or occurs, the Department Head shall notify the Town Manager as soon as
- 210 possible. The Department Head may suggest filling the vacancy from within, eliminating the position, or
- changing the position and revising the job description. The Town Manager must approve all job

- description changes and vacancy appointments, whether through internal transfer, promotion, or external
- search process, and consistent with applicable labor union contracts.
- When a Department Head believes there is a need to create an additional position, they must submit a
- written request to the Town Manager that describes and substantiates the need as fully as possible. They
- 216 may additionally be asked to submit a proposed job description and suggested pay range. No new
- position can be established without advance approval by the Town Manager and available funding per
- established budget. The rate of pay or hiring range must be approved, prior to the internal or external
- search, promotion, or transfer process, by the Town Manager.

220 5.2 Internal Transfer & Promotion

- The Town Manager shall have the authority to transfer and/or promote an employee to a different position
- between town departments without advertising or otherwise searching externally.

223 5.3 External Searches

- As deemed appropriate by the Town Manager, the Town may publicly advertise any job vacancy in
- venues such as: the town website, online websites and job boards, and/or appropriate print/ online
- newspapers, trade journals, etc. Additionally, the vacancy shall be posted in appropriate locations
- 227 accessible to Town employees.
- The Town Manager will use professional judgement on how best to advertise but will generally include:
- job title, hiring range, a brief description of the role and required / desired qualifications. Posting the
- 230 hiring range does not necessarily preclude an initial salary that is higher, if justified by the qualifications
- and/or market conditions; however, approval of the Town Manager is required.

232 5.4 Applications

- 233 Application procedures for employment, including the application materials to be submitted, shall be
- 234 determined by the Town Manager as appropriate for the type of job vacancy. Application forms shall
- 235 include information about the applicant's identity, work experience, references, and any other information
- 236 deemed relevant by the Town Manager. Application forms shall not include a request for criminal
- history record information unless otherwise provided for by the law including 21 V.S.A. §§ 495. All
- applications must be signed by the applicant attesting to the truthfulness of the information provided.
- 239 Any materially false statement or deliberately misleading information shall be grounds for rejection of the
- application or dismissal from the Town's services if the falsehood is discovered after the hire.
- Among other reasons, written employment applications may be rejected from any applicant:
 - a) whose application clearly indicates that minimum required qualifications are not fulfilled;
- b) whose employment has been terminated for just cause from a department of the Town;
- 244 c) who has practiced or attempted fraud or deception in any statement of fact pertinent to the application; or
 - d) who is a close relative of a sitting member of the Town board, commission, of a Trustee or of the department head of the department to which they are applying as the Town prohibits such a hiring.

249 5.5 Selection

242

246

247

- Upon review of applications, and conducting interviews as appropriate, the Town Manager, together with
- 251 the Department Head, shall select the applicant whose integrity, qualification, and references indicate they
- best meet the needs of the town. The Town Manager, together with the Department Head, shall make a

- conditional offer of employment to the selected individual that is consistent with applicable law,
- 254 including 21 V.S.A. §§ 495.
- 255 After a conditional offer of employment has been made to a selected individual, but before the
- commencement of work, public safety employees and employees that handle money are required to
- 257 undergo a background check.
- 258 5.6 Probationary Period
- All new employees will be required to complete a six-month probationary period, except public safety
- employees who must complete a twelve-month probationary period. Additionally, any employee that is
- transferred or promoted to a new position will complete a six-month probationary period. The
- probationary period for new employees may be extended by the Town Manager.
- The purpose of this probationary period is to determine whether the employee is suited for the job.
- During the probationary period, an employee may be terminated at any time at the discretion of the Town
- Manager. Notwithstanding any other provision of this Personnel Policy Manual, an employee terminated
- during the probationary period will have no right to grieve or appeal such termination.
- During the probationary period of an employee who has been transferred or promoted and where the
- employee fails to meet the job performance expectations of the new position, the Town Manager may
- demote the employee to the prior position, if available;
- demote the employee to a position similar to the prior position, if available; or
- terminate the employee.
- Notwithstanding any other provision of this Personnel Policy Manual, an employee who has been
- transferred or promoted and who is terminated during the probationary period will have a right to grieve
- or appeal such termination only on the grounds the termination was discriminatory.
- 275 5.7 Personnel Records
- 276 Personnel records will be maintained for each employee of the Town. Personnel records for each
- employee are kept in the office of the Town Manager and are the property of the Town. These records
- are confidential in nature and should be accessible only to the Town Manager, or designee, and the
- employee. The employee personnel records may include, among other things, application materials,
- 280 correspondence and agreements regarding employment by the Town, performance evaluations, and
- documentation of issues related to leave, promotion, discipline, dismissal or resignation. Each employee
- is responsible for updating the Town Manager, in writing, any pertinent changes in the employee's
- situation, including the employee's address, marital status, or the number and names of dependents.
- Any medical records related to an employee will be separately maintained by the Town in a separate,
- 285 confidential file to which access is restricted.
- In accordance with Vermont's Public Records Law, 1 V.S.A. §§ 315-320, any employee or the
- employee's designated representative may inspect or copy their personnel file at a mutually agreeable
- 288 time during regular office hours. The Town reserves the right to have its representative present at the time
- its files are examined or copied.
- 290 Requests for specific information regarding employees, which are not made by the employee or
- 291 employee's designated representative, must be made to the Town Manager and shall be granted on a
- "need to know" basis for bona fide Town purposes. Other requests shall be denied except as follows:

- current or former employee's dates of employment and job title(s) upon request to the Town
 Manager;
 - current or former employee's additional information only upon the Town's receipt of an acceptable signed waiver and consent to a full release of information, executed by the employee or former employee.

Notwithstanding any of the above, where the privacy rights of others or best interests of the Town are involved, Town officers may exercise discretion in limiting access to and copying of information in personnel files, even in the event of employee waiver and consent.

Section 6: Rules & Expectations

6.1 Conduct of Employees

Because of the public trust invested in the Hinesburg Town government, it is the duty of every employee to conduct themselves in a polite, respectful and professional manner. High standards of conduct are essential to municipal service and are expected of each employee. All employees are considered representatives of the Town and as such are expected to conduct themselves in a courteous, helpful and respectful manner in all their interactions with the public, other employees, and elected and appointed officials. Employees shall not publicly defame, ridicule, or otherwise undermine the dignity and effectiveness of another Town employee, a Town department, or the Town government as a whole, or a member of the public, through verbal or written communication, including all electronic formats and media. Employees shall not encourage or incite ridicule that defames or otherwise undermines the dignity and effectiveness of or incite violence toward another-Town employee, a Town department, or the Town government as a whole, or a member of the public, through verbal or written communication, including all electronic formats to include all social media. This prohibition is not intended to interfere with employees' rights of the National Labor Relations Act to form, join or assist a union.

All employees are expected to faithfully execute the duties and responsibilities of their office to the best of their ability and in compliance with the provision of this Personnel Policy Manual. All employees shall maintain productive, polite and respectful working relationships. Work shall be performed in an efficient, timely, and effective manner. Employees may express disagreement respectfully in an appropriate setting, such as in a private meeting with the person with whom they disagree. If disagreements continue, the appropriate mediation shall be undertaken to resolve any disputes. If necessary, the Department Head, or Town Manager, will make themselves available to assist in mediating interpersonal conflict between members of the staff. All employees are expected to acquire, develop, and expand the skills and competence required by their position.

6.2 Conflict of Interest

Employees have an obligation to conduct business in a manner that avoids any actual, perceived or potential conflict of interest. A conflict of interest occurs when an employee is in a position to influence a work-related action, decision or transaction in any cause, proceeding, application or any other matter pending before the employee or the Town that may result in a personal gain for that employee or a personal gain for a close relative, a business associate, employer or employee of that individual. This personal gain may appear in the form of a benefit received by a company or firm in which the employee, or the employee's close relative, has a business interest, or when an employee or relative receives any kickback, bribe, substantial gift, or special consideration as a result of any transaction or business dealings involving the Town.

- Every employee of the Town shall carry out their job in a way that ensures that neither the individual
- employee nor any other employee of the municipality will gain a personal or financial advantage from
- their work for the municipality and so that the public trust will be preserved. All decisions made by
- municipal employees shall be based on the best interest of the community at large rather than the interests
- of any particular individual or employee. An employee shall disclose any actual, perceived or potential
- 340 conflict of interest and shall decline to participate in any action or sphere of influence in their capacity as
- a Town employee in any decision or transaction unless the conflict of interest is determined to be
- 342 nonexistent by the Town Manager.
- An employee shall not personally, or through a close relative, business associate, employer or employee,
- represent, appear for, or negotiate in a private capacity on behalf of any person or organization in a cause,
- 345 proceeding, application or other matter pending before the municipality. An employee shall not use
- resources not available to the general public, including but not limited to town staff time, equipment,
- supplies, or facilities for private gain or personal purposes.
- An employee may accept, from an individual or entity, nominal gifts or gratuity in connection with the
- actions associated with their official duties on behalf of the Town with an aggregated estimated monetary
- value not exceeding \$20.00 per calendar year. Employees may not directly or indirectly ask, demand,
- exact, solicit, accept or receive any gift, gratuity, act or promise beneficial to that individual, or another,
- which could influence any action or inaction associated with their official duties on behalf of the Town, or
- create the appearance of impropriety in connection with any actions or inactions associated with their
- official duties on behalf of the Town. Any employee authorized to procure or to recommend procurement
- of materials, supplies or services, directly or indirectly, shall not ask, demand, exact, solicit, seek, accept,
- receive or agree to receive for the employee or other person, any benefit or benefits from the person
- providing or soliciting the provision of such materials, supplies or services with the exception that the
- employee may receive items of de minimis nature valued \$20.00 or less (such as vendor booth "freebie")
- per calendar year from an individual or entity.
- An employee may accept, from an individual or entity, a gift in the form of a meal if the meal is routine
- and not unusual.
- 362 6.3 Fraud
- 363 The Town has an interest in preventing fraud; fraud by Town employees will not be tolerated.
- 364 Additionally, this section of the Personnel Policy Manual encourages Town employees to combat fraud
- involving other employees, elected or appointed officials, consultants, vendors, contractors, outside
- agencies and /or any other parties that have a business relationship with the Town.
- Fraud involves the use of an individual's occupation for personal enrichment or benefit through the
- deliberate misuse or misapplication of Town's resources or assets. Examples of activities that constitute
- fraud include, but are not limited to the following:
- Theft of money or property;
- Receiving bribes;
- Misappropriation in handling funds, securities, supplies or other assets belonging to the Town;
- Engaging in transactions or decisions that involve a conflict of interest as defined in this Personnel Policy Manual;
- Destruction, removal or inappropriate use of records, furniture, fixtures, tools, vehicles, mobile communication devices, computers, or other Town equipment;
- Workers' compensation fraud;

- Payroll falsification; and
- Expense reimbursement falsification.
- 380 Department Heads and other management are ultimately responsible for the detection and prevention of
- fraud. However, Department Heads and other management rely on the observation and communication of
- all employees to detect and prevent fraud.
- Any irregularity with respect to Town assets that an employee suspects or detects shall be immediately
- reported to the Town Manager, except for complaints relating to actions by the Town Manager,
- which will be referred directly to the Selectboard. Investigations will be conducted by the Town
- Manager. The attorney for the Town will be consulted as necessary.
- Any employee who reports a suspected fraud or irregularity to the Town Manager shall not attempt to
- personally conduct an investigation related to the suspected fraud or irregularity. The Town Manager (or
- 389 Selectboard if the complaint is against the Town Manager), and the attorney for the Town, shall have
- 390 primary responsibility for the investigation of all suspected fraudulent acts. All instances that are
- investigated will be disclosed to the Auditor responsible for preparing the Town's annual financial audit.
- 392 If the investigation substantiates that fraudulent activities have occurred, the Town Manager (or
- 393 Selectboard if the complaint is against the Town Manager), with the assistance of the attorney for the
- Town, as necessary, shall prepare a written report documenting the suspected fraud. The Town Manager
- 395 (or Selectboard if the complaint is against the Town Manager) in consultation with the attorney for the
- 396 Town, will decide whether to refer the suspected fraud to appropriate law enforcement and/or regulatory
- 397 agencies for further investigation.
- 398 The Town Manager (or Selectboard if the complaint is against the Town Manager) shall make a final
- decision as to the disposition of the case with respect to the Town's involvement, which may include
- discipline of the employee in accordance with this Personnel Policy Manual or an appropriate Bargaining
- 401 Unit contract.
- The Town Manager shall keep the identity of the reporting employee confidential throughout the entirety
- of the process, to the extent permitted by law.
- 404 6.4 Hours of Service
- 405 Regular work hours shall be determined by the Department Head and the Town Manager. All employees
- are expected to be in attendance during regular work hours and punctual in reporting to work. Employees
- who will be absent from work are expected to notify their Department Head as far in advance as possible
- and all unexpected absences shall be reported as soon as possible. An employee failing to report to work,
- without explanation, for three consecutive work shifts shall be considered to have abandoned their
- 410 position. An employee who abandons their position will be subject to termination.
- Regular work hours may be changed and employees may be expected to work additional hours that may
- 412 exceed forty hours in a given week, as circumstances require. All Highway and Utilities & Facilities
- employees are required to be available for work on an on-call basis. All Town employees are required to
- be available for work in the case of an emergency, weather-related or otherwise.
- 415 6.5 Reasonable Accommodations for Person with Disabilities
- The Town is committed to complying with all applicable provisions of the Americans with Disabilities
- Act (ADA), 42 U.S.C.§§ 1201 et seq. It is the Town's policy to not discriminate against any qualified
- employee or applicant with regard to any terms or conditions of employment because of such an
- individual's disability or perceived disability so long as the employee can perform the essential functions

- 420 of the job. Consistent with the policy of nondiscrimination, the Town will provide reasonable
- accommodations to a qualified individual with a disability, as defined by the ADA, who has made the
- 422 Town aware of their disability, provided that such accommodation does not constitute an undue hardship
- 423 on the Town.
- 424 Applicants or employees with disability who believe that they need a reasonable accommodation should
- make the Town aware of their disability by contacting their Department Head or Town Manager.
- 426 Upon receipt of an accommodation request, the Town will review potential reasonable accommodation(s)
- that the Town may be able to make to enable an employee to perform the essential functions of their job.
- 428 The Town will determine the feasibility of the requested accommodation considering various factors,
- 429 including, but not limited to, the nature and cost of the accommodation, the available financial resources
- in the department and available to the Town, the impact of the accommodation on the operation of the
- Town, the impact on the ability of other employees to perform their duties, and the impact on the Town's
- 432 ability to conduct business.
- As part of this process, an applicant or employee may be required to provide authorization to the Town to
- 434 communicate with and obtain documentation from their doctor regarding the medical condition(s) for
- which reasonable accommodation is sought, and may further be required to be evaluated by a doctor of
- 436 the Town's choice. All such medical information discussed and received shall be treated as confidential
- 437 to the extent required and permissible by law. The Town Manager or Department Head will inform the
- 438 employee of its decision on the accommodation request or on how to make the accommodation.
- 439 6.6 Reasonable Accommodations for Individuals with Pregnancy-Related Conditions
- 440 Vermont law protects women with pregnancy-related conditions and extends the same rights and
- standards with respect to the provisions of reasonable accommodations as a qualified individual with a
- disability, regardless of whether the pregnant individual qualifies as a person with a disability. The Town
- will provide reasonable accommodations to a woman with a pregnancy-related condition who has made
- the Town aware of their condition, provided that such accommodation does not constitute an undue
- hardship on the Town. See V.S.A. §§ 495K (Effective January 1, 2018)
- 446 6.7 Reasonable Accommodations for Nursing Mothers
- Vermont Law, 21 V.S.A. § 305, provides protection for nursing mothers in the workplace for up to three
- 448 years following the birth of a child. So long as it will not substantially disrupt operations and upon
- 449 request, the Town will make a reasonable accommodation to provide reasonable time throughout the day
- and an appropriate private space, that is not a bathroom stall, for a nursing mother to express breast milk
- 451 for her nursing child.
- 452 6.8 Flexible Working Arrangements
- 453 Employees have the right to request a flexible working arrangement according to Vermont law, 21 V.S.A.
- § 309. A flexible working arrangement is an intermediate or long-term change in the employee's regular
- working arrangement, including changes in the number of days or hours worked, changes in the time the
- employee arrives at or departs from work, work from home, or job sharing.
- 457 6.9 Telecommuting
- 458 An employee request for a flexible working arrangement may involve a request to telecommute.
- 459 Alternatively, a supervisor may identify an advantage to the Town in offering a telecommuting option to
- an employee. Telecommuting is the practice of working at home or another work site other than the
- 461 Town Office or as described in the employee's job description. It is an alternative that may be granted

- only to certain employees in certain positions, consistent with applicable law, at the sole discretion of the
- Town Manager. Telecommuting is not an employee benefit, but an alternative approach to fulfilling the
- Town's work requirements strictly on a case-by case basis.
- The Town Manager shall consider whether the proposed alternative work site is suitable for
- 466 telecommuting.
- 467 6.10 Outside Employment
- The primary occupation of all full-time employees shall be with the Town. Employees may not engage in
- any outside business activities during their normal working hours. Additionally, employees may not
- engage in outside business activities during times that are not normal working hours if the outside
- business activities interfere with their job performance or constitute an actual perceived or potential
- 472 conflict of interest.
- Prior to accepting outside employment, employees will disclose their intent to do so in writing and obtain
- 474 prior clearance from their Department Head and the Town Manager that such employment does not
- 475 constitute a conflict of interest.
- 476 6.11 Political Activity
- An employee shall not use their official authority for the purpose of interfering with or affecting the
- 478 nomination or election of any candidate for public office, or demand or solicit from any individual direct
- or indirect participation in any political party, political organization or support of any political candidate.
- 480 Employees are prohibited from using Town facilities, equipment or resources for political purposes and
- from pursuing political activities while working.
- This Personnel Policy Manual is not to be construed to prevent employees from becoming or continuing
- 483 to be members of any political party or organization, from attending political party or organization
- 484 meetings or events, or from expressing their views on political matters, so long as these views are clearly
- articulated as being those of the individual and not of the Town, and these activities do not interfere with
- the individual's ability to effectively perform their duties and take place or are expressed during non-
- working hours. This Personnel Policy Manual is not to be construed as prohibiting, restraining or in any
- 488 manner limiting an individual's right to vote with complete freedom in any election.
- 489 6.12 Nepotism
- The Town in recognition of the potential for an actual, perceived or potential conflict of interest to occur
- in the workplace where a close relative is responsible for supervising or evaluating the work performance
- of another close relative, prohibits the hiring or transferring of close relatives, when doing so will result in
- a close relative supervising or evaluating another close relative, or a close relative supervising or
- evaluating the immediate supervision of another close relative.
- Additionally, the Town prohibits the hiring of close relatives or a household member of a sitting member
- of a Town board, authority, commission, trustee, or committee. Further, an employee of the Town shall
- not directly hire or attempt to influence the hiring of a close relative.
- 498 6.13 Use of Substances
- Employees shall not be involved with the unlawful manufacture, distribution, possession, or use of an
- 500 illegal drug, controlled substance or alcohol while on Town premises or while conducting Town business
- off premises. This policy shall apply to all employees, including any employee that is telecommuting or

- otherwise working from an alternative work site. Any employee who discovers a violation of this policy
- shall notify their Department Head or the Town Manager.
- An employee must report a conviction under a criminal drug statute for violations occurring on or off
- Town premises while on Town business to the Department Head or Town Manager within 5 (five) days
- after the conviction or plea. The Town will notify any government agency providing grant funds or any
- government agency with which the Town has a qualifying contract of such conviction or plea within 10
- 508 (ten) days thereafter. Upon request, the Town Manager shall meet with the employee (and a Union
- Representative, if the employee is part of a collective bargaining unit) before taking any further action.
- 510 Employees shall only use prescription drugs on Town premises which have been prescribed by a licensed
- medical practitioner, and such drugs shall be used only as prescribed. Further, such drugs may not
- interfere with the ability of the employee to perform job functions. An employee in a safety-sensitive
- 513 position may not perform safety-sensitive job duties while taking prescribed medication that adversely
- affect the employee's ability to safely and effectively perform those job duties.
- An employee shall not consume alcohol or recreational marijuana on Town premises or off Town
- premises while conducting Town business. An employee who is on duty, including any employee who is
- 517 telecommuting or otherwise working from an alternative work site, shall not be under the influence of
- alcohol. A violation of this policy may result in disciplinary action, up to and including discharge.
- In appropriate circumstances, the Town shall provide an employee with an opportunity for counseling or
- rehabilitation in overcoming addiction to, or dependence upon, alcohol and drugs. The Town will inform
- employees about available drug counseling as per 41 USC § 8103.
- In addition to the foregoing policy regarding a Drug Free Workplace, employees who operate a
- 523 commercial motor vehicle (CMV) are required to adhere to the Town of Hinesburg's Drug and Alcohol
- 524 Policy for CMV Drivers.
- 525 6.14 Safety & Health
- The safety and health of every employee is important to the Town. All employees are required to comply
- with the rules and regulations of Vermont Occupational Safety and Health Administration (VOSHA). All
- 528 employees shall report unsafe equipment and any hazardous working conditions immediately to the
- 529 Department Head or Town Manager. Retaliation against any employee or other individual who reports a
- safety hazard is strictly prohibited and may be grounds for discipline up to and including termination.
- All employees shall immediately report any accident which results in personal injury, even if minor, or
- property damage of any kind, to their Department Head and the Town Manager.
- **533** 6.15 Tobacco Use
- In recognition of the hazards that tobacco poses to the health of employees, and in accordance with 18
- V.S.A.§ 1421 et seq. and § 1741 et seq., the Town hereby prohibits employees' use of tobacco in any
- form, including electronic cigarettes, in all publicly owned buildings, offices and enclosed areas, and all
- 537 Town vehicles.
- Each employee has a responsibility to report violations of this policy to their supervisor or, if not
- resolved, the Town Manager. It is the responsibility of Department Heads to ensure adherence to this
- 540 policy and to investigate complaints. If management fails to enforce the policy, employees can contact
- 541 the Vermont Department of Health at (866) 331-5622 which will then contact the employer. The law

- prohibits an employer from retaliating against an employee for assisting in the supervision or enforcement
- 543 of these laws.

559

560

561

562

563

564

565

566

567

568

569

570

571

572

573

574

575

576

577

578

579 580

581

- Copies of this "Tobacco Use" section will be distributed to all employees and lessees of Town owned
- buildings and will be posted wherever required workplace posters are displayed.

546 6.16 Use of Town Equipment & Vehicles

- 547 Except in rare cases expressly authorized by the Town Manager and re-authorized at least annually on
- July 1, the use of Town equipment or property for personal use is strictly prohibited. Town vehicles shall
- be used for Town business purposes only. In situations where employees have been authorized to drive
- vehicles between home and work, they shall restrict the vehicle use to Town purposes and only incidental
- personal use on the way to and from work is permitted. Employees should have no expectation of privacy
- regarding anything stored in or on Town owned property or Town owned equipment, including but not
- limited to desks filing cabinets, lockers and vehicles. Employees should expect that such areas may be
- searched at any time to retrieve work-related materials or to investigate violations of workplace rules.

6.17 Use of a Portable Electronic Device

- Use of Portable Electronic Devices in Motor Vehicles Pursuant to 23 V.S.A. § 1095b, an employee shall
- not use a portable electronic device while operating a Town vehicle or operating a personal vehicle for
- Town business except in a hands-free mode.
 - a) For purpose of this section, "portable electronic device" shall include any device that sends or receives phone calls, text messages, emails, or accesses the internet. "Operating" means operating a motor vehicle on a public highway or other place that is open to the general circulation of vehicles and includes while temporary stationary because of traffic, a traffic control device, or other temporary delays. "Operating" does not include operating a motor vehicle with or without the motor running when the operator has moved the vehicle to the side of or off the public highway and has halted in a location where the vehicle can safely and lawfully remain. The prohibitions of this subsection shall not apply:
 - i. to hands free use:
 - ii. to activation or deactivation of hands-free use:
 - iii. when use of a portable electronic device is necessary for a person to communicate with law enforcement or emergency service personnel under emergency circumstances;
 - iv. to use an ignition interlock device, as defined in 23 V.S.A. § 1200;
 - v. to use a global positioning or navigation system if it its installed by the manufacturer or the device is placed in an accessory or location in the vehicle, other than the operator's hands, where the device will remain stationary under typical driving conditions.
 - b) Other use of Portable Electronic Devices shall be occasional, brief and appropriate personal use of personal portable electronic devices is permitted, provided it is consistent with this policy and dose not interfere with an employee's job duties and responsibilities. Portable electronic devices issued by or belonging to the Town shall not be used for personal communications during business hours, except in emergency situations or anticipated emergency situations that require immediate attention.

6.18 Use of Town Computer System

- The Town computer system is to be used by employees for the purpose of conducting Town business.
- Occasional, brief, and appropriate personal use of the Town computer system is permitted, provided it is
- consistent with this policy and does not interfere with an employee's job duties and responsibilities.

- Employees must use their Town signatures in messages pertaining to Town business sent to third parties.
- Employees must not use Town signatures in any personal messages.
- 587 Employees should have no expectation of privacy regarding anything created, sent or received on the
- Town computer system. The Town may monitor any and all computer transactions, communications and
- transmissions to ensure compliance with this policy and to evaluate the use of its computer system. All
- 590 files, documents, data, and other electronic messages created, received or stored on the Town computer
- 591 system are open to review and regulation by the by the Town and may be subject to provisions of
- 592 Vermont's Public Records Law.
- With the exception of departments that need to run their own computer network, employees may not
- 594 introduce software from any outside source on the Town's computer system without explicit prior
- authorization from the network administrator. Employees may be held responsible for any damages
- caused by using unauthorized software or viruses they introduce into the Town computer system, and may
- also be subject to discipline up to, and including termination.
- 598 Employees who have a confidential password to access the Town's operating system should be aware that
- this does not mean the computer system is for personal confidential communication, nor does it suggest
- that the computer system the property of that person. Transmission of electronic messages on the Town
- 601 computer system shall be treated with the same degree of propriety, professionalism, and confidentiality
- as written correspondence. The following are examples of uses of the Town computer system which are
- 603 prohibited:

605

606

607 608

609

610

611

612

613

614

615

616

- Communication that in anyway may be construed by others as disruptive, offensive, abusive, discriminatory, harassing, or threatening;
- Communication about sexually explicit images or messages;
- Transmission of chain letters or solicitations for personal gain, commercial or investment ventures, religious or political causes, outside organizations, or other non-job-related solicitations during or after work hours;
- Knowingly infringing upon the copyright or other intellectual property rights of third parties;
- Sharing user identification information with another person except the network administrator or other person authorized by the Department Head or the Town Manager;
- Disabling, interfering with, or not following proper security measures;
- Deletion or modification of computer files and/or data without prior consent of the primary user;
- Access to internet resources, including websites and news groups, that are inappropriate in a business setting;
- Any other use that may compromise the integrity of the Town and its business in anyway.
- Email messages that are intended to be temporary, non-substantive communications may be routinely
- discarded. However, employees must recognize that emails sent, received, or stored on the Town
- 620 computer system are subject to Vermont's Public Records Law and made be covered by the State of
- Vermont's retention rules and disposition schedules for municipal records.
- 6.19 Security of Town Computer System
- Security of Town computers is the responsibility of each employee. Problems arising from security
- breaches occurring as a result of employee negligence or non-compliance with this policy may result in
- disciplinary action up to and including termination.

No one shall be granted unattended access to Town computers, servers or network systems except an employee of the Town, unless the person granted access is working as part of a formal vendor or support relationship with the Town.

A. Physical Security of Computers at Town Offices

Every employee shall lock their computer if it is unattended and the employee expects to be out of sight of the computer or desk area. Every employee expecting to be out for more than 90 minutes should shut down or log off the computer before leaving. All employees must shut down their computers before leaving work for the day. The only exceptions are:

- an employee leaves for an appointment, expects to return, but does not;
- an emergency prevents an employee from shutting down prior to leaving; or
- IT support requires the systems to remain on for some reason.

No employee passwords to access Town information systems shall be visible at any workstation. If a list of passwords is necessary, it shall be secured. All computers shall be programmed with a screen saver "timeout" of 20 minutes, requiring re-entering a password to reactivate the computer. Employees shall not tamper with or change the screen saver "timeout" programmed on their computer.

B. Physical Security of Computers Outside of Town Offices

Any employee taking a Town computer outside of the office shall take all reasonable precautions to ensure the physical safety of the computer as well as to prevent unauthorized access to the computer. This shall include:

- never leaving a computer unattended or out of sight unless it has a cable lock attaching it to a piece of furniture or another item that is hard to move;
- never leaving a computer in an unlocked vehicle; and
- never leaving a computer, even in its bag, on the seat of a vehicle unless it is covered by another item to make it less obvious that it is a computer. It should be locked in the vehicle's trunk.

A Town computer shall not be connected to an open, unsecured Wifi network when a secure WiFi is available. If an unsecure WiFi network must be used, the amount of time on it should be minimized. Confidential information of any kind shall not be accessed or transmitted on an open WiFi network.

C. Working at Home

When an employee uses a Town computer to work at home, they must take precautions to prevent either advertent or inadvertent access to that computer or confidential information displayed on its screen(s) by other members of the household. These precautions shall include:

- locking or logging out of the computer whenever the employee is away from it;
- closing windows with confidential information when someone might see it; and
- turning the screen away from others in the room.

Home networks must be protected by a firewall between the network and the internet. Ideally, a Town computer should be connected to a home network with a physical (Ethernet) cable. When a home WiFi is used, that network shall be protected, with a password or key and secured using appropriate WiFi security, preferably WPA or WPA2, or as determined by Town employee in charge of IT and Communications. Use of WEP for WiFi security is not allowed when using Town computers to work at home.

D. File Security

669

670

671

672

673

674

675

676

677

678

691

Any file requiring that access be restricted to specific people or groups, must have their permissions set, or be places in a folder which has its permissions set, to limit access to only those people or groups. All employees should apply password protection for either opening or modifying any files that they create or have in their folders that they believe are sensitive, confidential or difficult to replace. All employees are required to have provided their Department Head with all passwords they used to protect any applications or documents created or stored on Town computers. These passwords will be given to the Town Manager's Office by the Department Heads and the Town Manager's Office will keep a master list.

6.20 Use of Social Media

The term "social media" refers to online applications and mobile-based tools that facilitate the sharing of 679 680 information, interactivity, and communication amongst individuals, groups, organizations, and the government through digital transmission. These tools currently include social networks, blogs, video 681 sharing, podcasts, wikis, message boards, Front Porch Forum, and other online forums. Currently 682 available technologies include picture and video sharing, and wall postings. This policy covers all social 683 media tools, both existing and to be developed. Employee use of social media can occur in an 'official 684 685 capacity', where the employee is specifically authorized to speak on behalf of the Town in a social media forum; or in a 'personal capacity' where the employee is not specifically authorized to speak on behalf of 686 687 the Town.

- For the Town of Hinesburg policy on social media covering employee use of social media in an official capacity and use of Town social media sites by the public, please refer to the Town of Hinesburg Social
- 690 Media Policy.

6.21 Personal Use of Social Media

- The purpose of this policy is to notify Town employees that their personal use of social media technologies may be the proper subject of Town review and corrective action where there is a
- nexus between the personal use and the workplace.
- Employees are expected to be attentive and careful in their use of social media. Employees
- should be aware that their use of social media may be perceived as representing the Town or the
- Town government, and should tailor their use accordingly.
- At all times, including off-duty hours, employees are prohibited from using social media to
- 699 violate any Town policies, procedures, and practices. Inappropriate postings or repostings will
- subject employees to disciplinary action up to and including termination.
- 701 Examples of such posts might include, but are not limited to: offensive posts meant to
- intentionally harm someone's reputation; bullying; harassment; threats of violence; posts that
- 703 could contribute to a hostile work environment; discriminatory remarks based on race, color,
- religion, gender, familial status, national origin, disability, age, genetic information, sexual
- orientation, military or veteran status or any other status protected by applicable law; or posts
- that could result in a loss of the public's faith or trust in a town employee/official/department.

Section 7: Performance Evaluations

- The Town has a performance evaluation process whereby each employee is evaluated by their supervisor
- on at least an annual basis. The primary purpose of the evaluation is to formally discuss the performance
- objectives for each employee, discuss areas of strong performance and areas that may need improvement,
- develop a plan of action for meeting goals and objectives, and for establishing a dialogue between the
- employee and their supervisor. The results of such evaluations will be submitted to the employee, the
- employee's department head and the Town Manager and will become a part of the employee's personnel
- 715 file. The evaluation process will be developed by the Town Manager and may be changed from time to
- 716 time at their discretion.

708

717

Section 8: Employee Benefits

718 8.1 Eligibility for Benefits

- 719 The Town offers a comprehensive benefits package for the benefit of its eligible full-time and part-time
- 720 employees as follows:
- Part-time employees who are regularly scheduled to work year-round at least 20 hours a week may elect
- to participate in the aforementioned benefits on a prorated basis, subject to the eligibility requirements of
- the insurance carrier or other benefit provider. The Town will pay a proportionate share of the cost of the
- benefit programs based on the ratio of work hours per week to 40 hours per week. The employee is
- 725 responsible for the balance.
- The Town reserves the right to change carriers, or to add, delete or amend benefit programs in its sole
- 727 discretion. The Town also reserves the right to change the amount or percentage of its contribution to the
- 728 cost of any group health insurance or other benefit program. Employees will be provided with advance
- notice of any change in the contribution rate or change in benefit plan program offerings.

730 8.2 Health Insurance Opt-Out Program

- One time per year, during the open enrollment period, all full-time employees will have the opportunity to
- participate in a health insurance opt-out program. Proof of an alternative source of health insurance
- 733 coverage is required in order to participate in the program. Employees choosing to opt-out of the Town's
- health care plan will receive an amount equal to 75% of the annual premium of an individual person plan
- payable in weekly installments. If for any reason an employee terminates their employment prior to the
- end of the year, their weekly installments terminate as well. Opt-out payments are subject to normal
- 737 withholding taxes.

738

742

8.3 Holiday Compensation

- The Town observes the following holidays each year. Full-time and part-time employees will receive paid holiday leave for the number of hours they are scheduled to work on the day the holiday falls:
- New Year's Day (January 1)
 - Martin Luther King Jr.'s Birthday (3rd Monday in January)
- Presidents Day (3rd Monday in February)
- Memorial Day (last Monday in May)
- Juneteenth (June 19th)
- Independence Day (July 4)
- Bennington Battle Day (August 16)
- Labor Day (1st Monday in September)

- Indigenous Peoples Day (second Monday in October)
- Veteran's Day (November 11)
- Thanksgiving Day and the adjacent following day
- Christmas Eve (December 24th)
- Christmas Day (December 25th)

- Employees will receive holiday pay for the number of hours in the employee's typical work day on which
- 756 the holiday falls, at the employee's regular rate of pay. Part-time employees will receive pro-rated
- holiday leave pay based on the number of hours the employee is regularly scheduled to work. Holiday
- 758 leave that is not actually worked by an employee will not be included in calculating overtime for that
- 759 employee.
- Holidays falling on Saturday will be observed the preceding Friday. Holidays falling on a Sunday will be
- observed the following Monday. Holidays that fall during an employee's vacation leave will not be
- 762 charged as vacation leave.
- An employee who wished to work on a holiday and does not receive "holiday-pay" (as described in the
- compensation section of this Policy) may, with the pre-approval of their Department Head or the Town
- Manager in the case of Department Heads, take an alternative day off, referred to as a "flex holiday". An
- 766 employee may only use one "flex-holiday" per calendar year. Notwithstanding that limitation, the
- 767 Christmas Eve and Christmas Day holidays may floated to other religious holidays.

768 8.4 Combined Time Off (CTO)

- 769 Combined Time Off (CTO) provides a certain number of days for paid time off each year to eligible
- 770 employees. The CTO program coordinates into one program a specific number of days which employees
- may use for paid time off (both scheduled and unscheduled time off) according to their individual
- interests, needs and circumstances. Proper management and budgeting of time off is the responsibility of
- 773 the employee.
- All regular full-time and regular part-time employees are eligible to participate in the CTO Program. An
- employee's accumulative CTO may not exceed a maximum of two times the annual allotment. Hours
- accrued in excess of two times the annual allotment will be transferred to Extended Sick Bank (ESB) if
- 777 adequate Space available on July 1 each year
- 778 CTO will be used for scheduled or planned absences such as vacations, holidays, planned personal
- absences, and appointments. The Department Head must approve such absences in advance. Scheduling
- of CTO shall accommodate, to the greatest extent possible, preferences shall be given to seniority with
- 781 regard to conflicts in scheduling time off. In the event that a regular holiday falls during a scheduled
- 782 period of CTO, CTO hours will not be charged to that day.
- 783 CTO may be used for absences which have not been approved in advance by the Department Head, such
- as lateness, illness, family emergencies and transportation problems if the employee does not have any
- accumulated Sick Time. Unscheduled or unplanned absences must be reported by employees to their
- Department Head as far in advance of normal working hours as possible. It is expected that an employee
- vill keep their Department Head informed as possible about the probable length of their absence

8.5 Accrual of Combined Time Off (CTO)

All regular full-time and regular part-time employees accrue CTO on a monthly basis; for example, an employee who has been employed with the Town for seven years will earn fourteen (14) hours of CTO at the completion of each calendar month worked. Employees can use CTO hours from the completion of one calendar month of employment, in units of one-half hour. Employees do not accrue CTO hours during a Leave of Absence or during a period of unpaid absence.

The allocation of CTO hours for eligible employees is based on length of continuous eligible service and classification as follows.

Length of Service	Days Accumulated Per Month
Less than one year	8 hours/month 96 hours/year
Beginning 2 nd year to 4 years completed	11.34 hours/month 136 hours/year
Beginning 5th year to 10 years completed	14 hours/month 168 hours/year
Beginning 10 th year to 15 years completed	16.67 hours/month 200 hours/year
Beginning of 16 th year	18 hours/month 216 hours/year

Employees are strongly encouraged to take an annual vacation. Requests for vacation should be submitted to the employee's supervisor as soon as possible but not less than 48 hours in advance of the requested time off. An employee's accumulative CTO may not exceed a maximum of two-times the maximum number of CTO hours of their allotment. Hours accrued in excess of two times the annual allotment will be transferred to Extended Sick Bank (ESB), if adequate space is available, on July 1 each year. If adequate ESB space is not available, hours will be lost without pay.

An employee who resigns from employment with the Town with at least 14 days advanced notice will be compensated for unused, accrued CTO up to a maximum of 324 hours, with the exception that any employee who terminates during their probationary period will not be entitled to compensation for any accrued vacation time.

8.6 Conversion of Combined Time Off (CTO)

Below are two situations where CTO can be converted:

Laid Off / Terminating Employees

Unused CTO hours will be paid at 100% of its value upon termination as outlined here. Any Town employee may be laid off whenever it is necessary to reduce the number of employees in any department because of change in the function or organization of a department, financial restrictions, changes in work demands, elimination of job categories, or related reasons. Employees so affected shall be notified ten (10) working days in advance of the action to be taken. To the extent possible, layoffs within a department shall be made in the inverse order of seniority. However, seniority shall not be the determining factor regarding layoff upon receipt by the Town Manager of a written recommendation submitted by the relevant Department Head, which specifies:

- 1. The special contributions, skills, and performance of a less senior department employee.
- 2. Reasons why departmental operations would be best maintained through retention of a position filled by a less senior employee.

- Recall shall be in the reverse order of any layoffs. Laid off employees will be eligible for health insurance benefits at their own expense as provided by the Consolidated Omnibus Budget Reconciliation Act of 1986 (COBRA). An exit interview may be offered.
- Payments under this section will not exceed payment for 324 hours unused CTO.

• Extended Sick Bank Hours

An employee may exchange their current CTO Bank for ESB hours on an hour-for-hour basis, up to a cumulative maximum of 480 hours, on July 1 of each year. Other than termination, if an employee resigns, retires or otherwise leaves their position with the town permanently in good standing and with at least 14 days advanced notice, they will be paid for one-half of their accumulated sick bank hours up to a maximum of 240 hours.

8.7 Longevity Bonus

826 827

828

829 830

831

832 833

834

835 836

837

838

839 840

- Employees shall receive a longevity bonus on the last pay period of June beginning at the completion of 5 years of eligible service and every year thereafter according to the following schedule:
- 1. Completion of 5 years of service \$250.00
 - 2. Completion of 10 years of service \$375.00
 - 3. Completion of 15 years of service \$500.00
 - 4. Completion of 20 years of service \$625.00
 - 5. Completion of 25 years of service \$750.00
 - 6. Completion of 30 years of service \$875.00
- 7. Completion of 35 years of service \$1,000.00
- Any employee who reaches their anniversary date of hire during any given year, shall be paid the bonus regardless of whether they remain a Town employee through the last pay period of June of that year.

8.8 Parental and Family Leave

- An employee is entitled to take unpaid leave for a period not to exceed twelve (12) weeks during the
- employee's pregnancy and following the birth or adoption of their child, to care for a seriously ill spouse,
- child, stepchild, ward, foster child, parent, or parent of the employee's spouse. The employee may use
- 848 CTO or ESB hours during parental or family leave. However, utilization of CTO or ESB shall not extend
- the leave provided and expounded on above.
- The Town shall continue employee benefits for the duration of the leave. The Town may require that the
- employee pay the entire cost of the benefits during the leave at existing Town rates if the employee does
- not have accumulated CTO or Sick Bank Hours to cover the cost of their share of the benefit. Written
- notice of intent to take parental leave shall be given the Town, including the date leave is expected to
- commence and estimated duration of the leave, six weeks prior to the anticipated commencement of the
- leave. Upon approval by the Town Manager, an employee may return from leave earlier or later than
- 856 estimated.
- Upon return from maternity leave, the employee shall be offered the same or comparable job at the same
- level of compensation, employment benefits, seniority or any other term or condition of employment
- existing on the day leave began.
- For the purposes of determining the twelve-month period in which an employee may be entitled to
- VPFLA and/or FMLA leave, the Town will use a rolling twelve-month period measured backward from
- the date an employee uses such leave.

863 8.9 Short Term Family Leave

866

867

868

869

870

871

872

873

874

875

876

896

897

An employee is entitled to take unpaid leave of up to four (4) hours in any thirty (30) day period, not to exceed 24 hours in any 12-month period:

- a) To participate in pre-school or school activities related to the academic progress of the employee's child, stepchild, foster child or ward who lives with the employee. An example would be a parent-teacher conference.
- b) To attend or accompany any of the following people to routine medical or dental appointments; child, stepchild, foster child or ward who lives with the employee: parent, spouse, or parent-in-law.
- c) To accompany a parent, spouse or parent-in-law to other appointments for professional services related to their care and well-being. An example would be a meeting with a nursing home administrator about care for an elderly parent.
- d) To respond to a medical emergency involving the employee's child, stepchild, foster child or ward who lives with the employee; or the employee's parent, spouse or parent-in-law.

Before taking short-term leave, the employee must make a reasonable attempt to schedule appointments outside of regular work hours. In addition, the employee must provide the employer with a seven-day notice, before the leave is to be taken, except in the case of emergencies. If the employee chooses, the employee may use CTO for the short-term leave permitted above.

881 8.10 Military Leave

Military Leave will be granted and in compliance with the requirements of the Uniformed Services
Employment and Reemployment Rights Act (USERRA), 38 U.S.C. § 4303 et seq., and 21 V.S.A. § 491
et seq. Employees who take military leave subject to the provisions of these laws will be granted leave
without pay. At the option of the employee, any paid accrued prior to the commencement of the leave
may be used.

887 8.11 Jury Leave

The Town will compensate employees for their services as jurors or witnesses. In accordance with 21 V.S.A. § 499, employees will otherwise be considered in the service of the Town for purposes of determining seniority, benefits, credits towards vacations, sick leave, and other rights, privileges, and benefits of employment.

When Town employees are called to serve as a witness in a court proceeding due to their status as an employee of the Town, the Town will compensate the employee for the difference between their regular rate of pay and their compensation as a witness. The Town will pay the difference only when the employee's regular rate of pay exceeds their compensation as a witness.

8.12 Sick Time

All regular full-time and regular part-time employees accrue sick time on a monthly basis in their
Extended Sick Bank. Regular full-time employees will accrue eight (8) hours and regular part-time
employees will accrue a pro-rated amount based on the number of hours a week they work compared to a
40-hour work week.

Sick time may be used for absences due to illness, care for a family member, medical and dental appointments for the employee or dependents, birth, adoption or foster care initial placement.

904	
905 906 907 908 909	Any employee whose absence for reasons of sickness extends beyond five (5) consecutive workdays shall provide the Department Head with a statement from a licensed physician attesting to the employee's inability to work. A statement shall be submitted on a weekly basis for so long as the employee remains absent for reasons of sickness. A consistent pattern of unscheduled absences or lateness may be considered excessive, and may be cause for concern and/or discipline.
910	
911	Section 9: Compensation
912 913 914 915 916	9.1 Overtime for Hourly Employees (Non-Exempt) Overtime compensation for a non-exempt employee is for work performed in excess of forty (40) hours within the pay period defined by the Town of Hinesburg; the pay period is Thursday through Wednesday. Compensation will be by monetary reimbursement at the rate of one and one-half times the employee's customary hourly rate.
917 918	Concerning issues of overtime compensation, Department Heads shall be responsible for ensuring compliance with the following procedures;
919 920 921 922	 All employees shall notify their Department Head in advance of the need to perform overtime work. Employees must receive prior approval from their Department Head. Department Heads retain the right to work with their employee to restructure working hours to meet the needs of the department, the employees and budgetary limitations.
923 924 925 926 927 928 929 930 931 932	9.2 Time Bank for Non-Exempt Employees At the written request of the employee, and upon approval of the Department Head, the Town Manager may authorize non-exempt employees (ie. hourly) to establish and utilize a Time Bank instead of receiving monetary reimbursement for overtime work. A written request from the employee, approved by the Department Head and authorized by the Town Manager must be on file in the Town Manager's office in order for a Time Bank to be stablished and utilized. Time Bank hours are earned and accumulated at the rate of one and one-half hours for each hour worked in excess of forty (40) hours worked per week. An employee may not accumulate more than one hundred and twenty (120) hours in their Time Bank. This provision does not pertain to overtime work on a holiday (employee must receive monetary reimbursement for holiday overtime hours).
933 934 935 936	It is at the employee's discretion whether they establish and utilize a Time Bank for compensation in excess of forty (40) hours worked in a pay period. Usage of Time Bank hours, as with other types of leave, must be pre-approved by the employee's Department Head and cannot create a hardship for the department or interfere with operational requirements.
937 938 939	If, at the termination of an employee's employment, there is unused hours in the Time Bank, the employee must be paid for the unused time at the final pay rate received by the employee. It is up to the employee and the approving Department Head to keep a record of the Time Bank hours.
940 941 942 943	9.3 (Reserved) 9.4 Employee Development Employees may request permission to attend training programs offered during normal work hours. Department Heads may grant release time for this purpose if the work needs of the department permit and

- if such training programs are relevant to the employee's current position / job. Additional considerations
- include whether the course has potential to benefit the Town; value and relevance to the employee; length
- of time, if any, the employee will be absent from work; and, program cost and available budgetary
- 947 allocation.
- 948 9.4 Continuing Education
- The Town encourages employees to continue their education and, accordingly, will reimburse employees
- 950 for 100% of tuition costs of a course or program that an employee is enrolled in, not to exceed \$1,000.00
- 951 per year.

965

966

- In order to receive reimbursement for a course or program, four requirements must be met:
- 1. The course or program must be approved by the Town Manager in writing prior to enrolling;
- 954 2. The course must be job related;
 - 3. A grade of "C" or better must be obtained; and
 - 4. Adequate funds must be available in the Town's budget.
- An employee may be reimbursed for one course per semester. Reimbursement, not to exceed \$1,000.00
- 958 will also be given to full-time employees who have satisfied the above requirements for a course
- 959 confirming credit for a high school diploma or GED.
- Courses taken under this provision shall be outside of the employee's working hours.
- 961 Upon completion of the course, a receipt for the course or program and an official statement of grades
- earned must be submitted to the Town Manager. These items must be turned in before a reimbursement
- check will be issued. An employee must have worked one full year before becoming eligible for these
- 964 educational benefits.

Section 10: Harassment

10.1 Employment Harassment and Discrimination

- The Town is committed in all areas to providing a work environment that is free from unlawful
- harassment and discrimination. Vermont and federal law prohibit employment discrimination or
- 969 retaliation based on race, color, religion, sex, gender identity, marital status, national origin, age,
- 970 pregnancy, genetic information, veteran status, any other category of person protected under federal or
- state law, or against a qualified individual with a disability with respect to all employment practices.
- 972 Vermont law prohibits discrimination based on sexual orientation, ancestry, HIV status, and place of
- 973 birth. It is also unlawful to retaliate against employees or applicants who have alleged employment
- 974 discrimination.
- 975 Examples of harassment include the following: insulting comments or references based on a person's
- 976 race, color, religion, sex, gender identity, marital status, national origin, age, pregnancy, genetic
- 977 information, veteran status, disability, sexual orientation, ancestry, HIV status, place of birth; aggressive
- 978 bullying behaviors; inappropriate physical contact or gestures, physical assaults or contact that
- 979 substantially interferes with an individual's work performance or creates an intimidating, hostile or
- 980 offensive working environment; retaliation against an employee for complaining about the behaviors
- described above or participating in an investigation of a complaint of harassment.

- Petty slights, annoyances, and isolated incidents (unless serious) will not ride to the level of illegality. To
- be unlawful, the conduct must create a work environment that would be intimidating, hostile, or offensive
- 984 to reasonable people.
- The Town will not tolerate unlawful harassment based on a person's race, color, religion, sex, gender
- 986 identity, marital status, national origin, age, pregnancy, genetic information, veteran status, disability,
- 987 sexual orientation, ancestry, HIV status, place of birth, or membership in a classification protected by law.
- 988 Likewise, the Town will not tolerate retaliation against an employee for filing a complaint of harassment
- or for cooperating in an investigation of harassment.
- 990 All employees, including department heads and other management personnel, are expected and required
- 991 to abide by this policy. Employees who are found to have engaged in harassment may face disciplinary
- action up to and including termination. Any individual who believes that they have been the target of this
- 993 type of harassment, or who believes they have been subjected to retaliation for having brought or
- supported a complaint of harassment, is encouraged to directly inform the offending person or persons
- 995 that such conduct is offensive and must stop.
- Any employee who wishes to report harassment should file a complaint with one of the following
- 997 individuals: the Town Manager, or the Chair of the Selectboard. The names, addresses and telephone
- 998 numbers of all parties can be found on the Town website www.Hinesburg.org
- 999 A prompt, thorough and impartial investigation will be conducted and confidentiality will be protected to
- the extent possible. If it is determined that unlawful harassment has occurred, the Town will take
- immediate and appropriate corrective action. No person will be adversely affected in their employment
- with the Town as a result of bringing a complaint of unlawful harassment.
- 1003 Complaints of harassment or retaliation may also be filed with the following agencies:
- 1004 Vermont Attorney General's Office
- 1005 Civil Rights Unit
- 1006 109 State Street
- 1007 Montpelier, VT 05609-1001
- 1008 Tel:(802)828-3171 (voice)
- 1009 (802)828-3665 (TTY)
- 1010
- 1011 Equal Employment Opportunity Commission
- 1012 JFK Federal Building
- 1013 475 Government Center
- 1014 Boston, MA 02203
- 1015 Tel: (800)669-4000 (voice)
- 1016 (800)669-6820 (TTY)
- 1017
- 1018 These agencies may conduct impartial investigations, facilitate conciliation, and, if they find that there is
- probable cause or reasonable grounds to believe unlawful harassment occurred, they may take a case to
- 1020 court.
- 1021 10.2 Sexual Harassment
- 1022 Sexual Harassment in the workplace is illegal under Vermont and federal law and is strictly prohibited.
- The Town is committed to providing a workplace free from this unlawful conduct. All employees have
- the right to work without being subjected to insulting, degrading or exploitative treatment on the basis of

- their gender. It is against the policies of the Town for any individual to sexually harass another individual
- in the workplace. In accordance with 21 V.S.A. §§ 495h, the Town has adopted the following sexual
- harassment policy. All employees are required to read this policy before signing the employee
- 1028 acknowledgement form.

1033

1034 1035

1036

1039

1040

1041 1042

1043 1044

1045

1046 1047

1048

1049

1050

1051 1052

1053

1054

1055 1056

1057 1058

1059

- Sexual harassment is a form of sex discrimination and means unwelcome sexual advances, requests for
- sexual favors and other verbal or physical conduct of a sexual nature when:
 - submission to that conduct is made either explicitly or implicitly a term or condition of employment;
 - submission to or rejection of such conduct by an individual is used as a component of the basis for employment decisions affecting that individual; or
 - the conduct has the purpose or effect of substantially interfering with an individual's work performance or creating an intimidating, hostile or offensive work environment.
- Examples of sexual harassment include, but are not limited to, the following when such instances or behavior come within one of the above definitions:
 - either explicitly or implicitly conditioning any term of employment (e.g., continued employment, wages, evaluation, advancement, assigned duties or shifts) on the provisions of sexual favors;
 - touching or grabbing a sexual part of an individual's body;
 - touching or grabbing any part of an individual's body after that party has indicated that or it is known that such physical contact is unwelcome;
 - whistling, gesturing, or staring in a suggestive manner that is unwelcome;
 - continuing to ask an individual to socialize on or off-duty when that person has indicated they are not interested;
 - displaying or transmitting sexually suggestive pictures, objects, cartoons or posters if it is known or should be known that the behavior is unwelcome;
 - continuing to write sexually suggestive notes or letters if it is known or should be known that the person does not welcome such behavior;
 - referring to or calling a person a sexualized name if it is known or should be known that the person does not welcome such behavior;
 - telling sexual jokes or using sexually vulgar or explicit language in the presence of a person if it is known or should be known that the person does not welcome such behavior;
 - retaliation of any kind for having filed or supported a complaint of sexual harassment (e.g., ostracizing the person, pressuring the person to drop or not support the complaint, adversely altering that person's duties or work environment, etc.);
 - derogatory or provocative remarks about or relating to an employee's sex;
 - harassing acts or behavior directed against a person on the basis of their sex;
 - off-duty contact which falls within the above definition and affects the work environment.
- It is also unlawful to retaliate against employees for filing a complaint of sexual harassment or for cooperating in an investigation of sexual harassment.
- Any individual who believes they have been the target of sexual harassment or believes they have been
- subjected to retaliation for having brought or supported a complaint of harassment, is encouraged to
- directly inform the offending person or persons that such conduct is offensive and must stop.

1066 1067	Employees who are found to have engaged in sexual harassment may face disciplinary action up to and including termination.
1068 1069 1070	Any employee who wishes to report sexual harassment should file a complaint with one of the following individuals: the Town Manager, or Chair of the Selectboard. The names, addresses, and telephone numbers of all parties can be found on the Town website: www.Hinesburg.org
1071 1072 1073 1074	Once the Town receives a complaint of sexual harassment, it will take all necessary steps to ensure that the matter is promptly investigated and addressed, and confidentiality will be protected to the extent possible. If sexual harassment is found to have occurred, the Town will take appropriate action, ranging from verbal warning up to and including dismissal.
1075	Complaints of sexual harassment or retaliation may also be filed with the following agencies:
1076 1077 1078 1079 1080 1081 1082 1083 1084 1085 1086 1087 1088 1089 1090 1091	Vermont Attorney General's Office Civil Rights Unit 109 State Street Montpelier, VT 05609-1001 Tel:(802)828-3657 (voice) Tel:(888)745-9195 (voice-Toll Free VT) (802)828-3665 (TTY) Email: civilrights@atg.state.vt.us Equal Employment Opportunity Commission JFK Federal Building 475 Government Center Boston, MA 02203 Tel: (800)669-4000 (voice) (800)669-6280 (TTY) (844)234-5122 (ASL Video)
1092 1093 1094 1095	These agencies may conduct impartial investigations, facilitate conciliation, and, if they find that there is probable cause or reasonable grounds to believe sexual harassment occurred, they may take a case to court.
1096 1097 1098 1099	Section 11: Employee Discipline The Town of Hinesburg has adopted a progressive discipline process to identify and address employee and employment-related problems. The Town's progressive discipline process applies to any and all employee conduct that the Town, in its sole discretion, determines must be addressed by discipline.
1100 1101 1102 1103 1104	Under the Town's progressive discipline process, an employee may be subject to disciplinary action, up to and including termination, for violation of the provisions of this personnel policy and/or failure to maintain an acceptable level of performance. The Town may take prior disciplinary action into consideration when disciplining or terminating an employee. Violations of different rules may be treated as repeated violations of the same rules for purposes of progressive discipline.
1105 1106	Most often employee conduct that warrants discipline results from unacceptable behavior, poor performance, or violation of the Town's policies, practices, or procedures. However, discipline may be

- issued for conduct that falls outside of those identifies areas. The Town also reserves the right to impose
- discipline for off-duty conduct that adversely impacts the legitimate interests of the Town. The Town
- reserves the right in its sole discretion to bypass progressive discipline and to take whatever action it
- deems necessary to address the issue at hand. This means that more or less severe discipline, up to and
- including termination, may be imposed in a given situation at the Town's sole discretion.
- 1112 The Town also retains the right to unilaterally eliminate positions or reduce the work hours of a position
- 1113 or positions due to economic conditions, shortage of work, organizational efficiency, changes in
- departmental functions, reorganization or reclassification of positions resulting in the elimination of a
- position or for other related reasons.
- 1116 The Town will normally adhere to the following progressive disciplinary process, but reserves the right to
- bypass any or all steps of progressive disciple when it determines, in its sole discretion, that deviation
- 1118 from the process is warranted:

1123

1124

1125

1126

1127

1128

1129

1130

1131

1132

1133

1134

1135

1136

11371138

1139

1140

1142

1143

- Verbal warning a verbal warning from the Department Head or Town Manager notifying the
 employee of conduct considered inappropriate, or action that is lacking or needs improvement,
 and the actions and procedures necessary to improve.
 - 2. Written Warning a written statement, signed by the Department Head or Town Manager, notifying the employee of conduct considered objectionable, or action that is lacking or needs improvement, and the actions and procedures necessary to improve, specifying that recurrence of the same or similar activity or lack of activity will result in more severe disciplinary action. The reprimand shall be filed in the employee's personnel file.
 - 3. Suspension with or without pay the temporary removal of an employee from the performance of job functions due to negative conduct of great significance or unresponsiveness to multiple written warnings; a suspended employee shall remain on the active roster of regular Town employees for the purposes of accrual of benefits.
 - 4. **Demotion** the reduction of an employee's rate of pay limited to a maximum of ten (10) percent of an employee's annual wages or salary within the past consecutive twelve (12) month period of employment due to negative conduct of great significance or unresponsiveness to suspension;
 - 5. **Dismissal** the termination of an employee's working relationship with the Town, subject only to the payment of accrued earnings or applicable benefits due to negative conduct of great significance or unresponsiveness to levels of discipline above.
 - Employees are prohibited from engaging in conduct listed below and may receive discipline, up to and including termination, for doing so. This list has been established to provide examples of behavior that could warrant a range of disciplinary sanctions. Appropriate levels of discipline may be based on the severity of employee conduct. This list is not exhaustive.
- Engaging in any illegal activity.
 - Refusing to do assigned work or failing to carry out the reasonable assignment of a Department Head, the Town Manager or the Selectboard.
 - Being inattentive to duty, including sleeping on the job.
- Falsifying a timecard or other record or giving false information to anyone whose duty is to make such records.
- Being repeatedly or continuously absent or late, being absent without notice or satisfactory reason or leaving one's work assignment without appropriate authorization.

- Conducting oneself in any manner that is offensive, abusive or contrary to reasonable community standards and expectations of public employees.
- Engaging in any form of harassment including sexual harassment.
- Missing, misappropriating, or willfully neglecting Town property, funds, materials, equipment or supplies.
 - Unlawfully distributing, selling, possessing, using or being under the influence of alcohol or drugs when on the job or subject to duty.
- Fighting, engaging in horseplay or acting in any manner which endangers the safety of oneself or others. This includes acts of violence as well as threats of violence.
 - Stealing or possessing without authority any equipment, tools, materials or other property of the Town or attempting to remove them from the premises without approval or permission from the appropriate authority.
 - Marking or defacing walls, fixtures, equipment, tools, materials or other Town property, or willfully damaging or destroying property in any way.
 - Inappropriate use of a Mobile Communication Device while operating a vehicle.
- Inappropriate use of Social Media.
- Willful violation of Town rules or policies.

Section 12: Appeals to Personnel and Disciplinary Actions

1167 12.1 Policy

1154 1155

1158

1159

1160

1161

1162

1163

- The Town shall make a reasonable effort to be equitable and fair in its relations with employees. An
- appeal procedure is provided for employees who disagree with personnel or disciplinary actions taken by
- 1170 the Town.
- 1171 12.2 Right of Appeal
- 1172 Town employees have a right to appeal actions regarding position classification, compensation, dismissal,
- demotion and suspension. Disagreements over interpretations of specific rules are not subject to appeal,
- but may be dealt with through the grievance provisions of this manual.
- 1175 12.3 Appeal Procedure
- Appeals of personnel and disciplinary actions shall be made by the employee by submitting them to the
- 1177 Town Manager in writing within five (5) working days of the employee's receipt of the notice of
- 1178 personnel or disciplinary action. A hearing on such appeal shall be held as soon as possible after receipt
- of the notice of appeal, but in no event longer than fifteen (15) working days after receipt of the notice of
- 1180 appeal. The purpose of the hearing will be to enable the Town Manager to gather information regarding
- the personnel action being appealed. The hearing will be closed and informal; the employee and the
- Department Head will be present; counsel may represent the employee, and, if appropriate, witnesses may
- be brought by the employee and/or the Department Head. The Town Manager within five (5) working
- days of the hearing shall make a decision, in writing. The Town Manager may uphold the original
- actions, modify the severity of the actions, or overrule the action of the Department Head.
- 1186 12.4 Restoration of Position (Status)
- 1187 If the original action is overruled, the employee shall be restored to their original position or status with
- no loss of rights, privileges or compensation. The action of the Town Manager is final with no further
- 1189 appeal.

1554 1223 1777 1221 1550 SICHATURES of SELECTBOARD: Adopted this 21st day of June, 2023. 1719 1718 severable. 1717 given effect without the invalid provision or application. For this purpose, this personnel policy is 1716 invalid, this invalidity does not affect other provisions or applications of the personnel rules which can be 1512 If any provision of this personnel policy or the application hereof to any person or circumstance(s) is held 1714 Section 14: Severability 1213 grievance pertains to their Department Head, they may present their grievance to the Town Manager. 1717 grievances with their Department Head. If the matter cannot be settled at that level, or the employee's 1711 employment may appeal for relief from that condition. The employee is expected to initially discuss any 1710 An employee who believes that inequitable treatment has been received because of some conditions of 1709 1708 13.3 Procedure complaints is separately provided (Section 13: Appeals of Personnel and Disciplinary Action). 1707 personnel action arising out of discipline, dismissal, demotion or suspension. Adjustment for such 1706 A grievance of any matter considered by the employee as grounds for complaint, except in the case of 1702 13.2 Definition 1704 the procedure listed hereunder will be followed. 1703 may be grievances, which will be resolved only after a formal appeal and review. When this is the case, 1707 are expected to make every effort to resolve problems as they arise. However, it is recognized that there 1701 the Town to address grievances informally whenever possible. Both Department Heads and employees 1700 work of the Town of Hinesburg is accomplished in an efficient and effective manner. It is the intent of 1199 Prompt consideration and equitable adjustment of employee grievances is necessary to ensure that the **8611** 13 I Policy **Z6TT** Section 13: Grievance Procedures 9611

1530

1776

1778

1227

1779